

Valuable Features of Your Coverage



Roadside assistance

Simply call our toll-free number 24 hours a day, seven days a week for our sign-and-drive service offering up to \$50 per occurrence or up to \$150 for towing. Or, you can call your own provider and we will reimburse you up to these dollar limits.



Rental car reimbursement

We will pay up to \$50 per day with a maximum of \$350 total for a rental vehicle when a covered breakdown occurs.



Travel and lodging reimbursement

We reimburse your meals and lodging up to \$100 per day with a maximum of \$300 per occurrence, if you are stranded more than 100 miles from home due to a covered breakdown.



Manufacturer's warranty deductible reimbursement

We reimburse up to \$100 toward your deductible for repairs covered by your factory warranty.



Repair locations across the U.S. and Canada

Your dealership is generally your best option for repair service needs. However, you'll rest easy knowing that your coverage will be honored at thousands of locations throughout the United States and Canada.



Future contract guarantee

If you still own your vehicle before your coverage expires, you may be able to purchase a new contract, subject to eligibility.

CERTIFIED+PLUS CARESM



Administered by

CNA NATIONAL[®]

4150 N. Drinkwater Blvd. Suite 400
Scottsdale, AZ 85251
(800) 345-0191

This is not a contract. Coverage provided by the manufacturer warranty supersedes service contract. Please see contract for obligations, conditions, limitations, exclusions and state-specific provisions that may change your coverage or benefits. This product is not insurance. The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller. Service Contract Providers: Dealers, Continental Service Provider, Inc.; Continental Service Plan, Inc.; or

in Florida by CNA National Warranty Corporation-Florida, at the address shown above, Florida Company # 60098.

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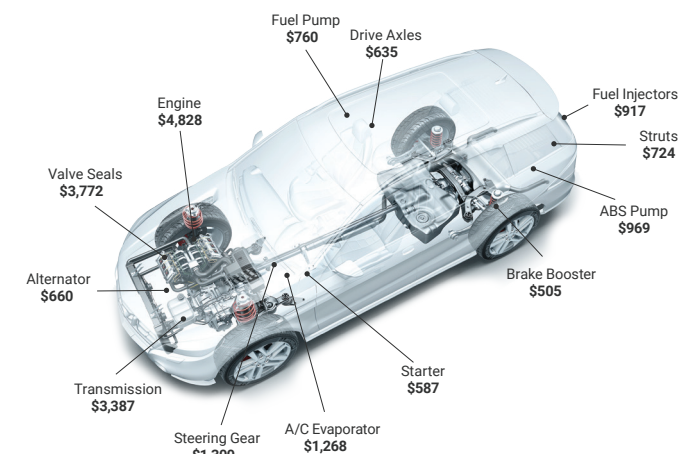
EXPAND YOUR COVERAGE

Complement your vehicle's factory-certified warranty.

Go Beyond Your Vehicle's Factory-Certified Warranty

Purchasing a vehicle is a significant investment that is worth protecting. While vehicles today are built better than ever before, there is always the chance of a mechanical breakdown that requires a major repair. Having an underlying factory-certified powertrain warranty is a great start, but there are many other parts and components that won't be covered.

By adding a vehicle service contract, you can help protect yourself against unexpected repair costs that may result in significant out-of-pocket expenses. Certified+Plus Care has been specifically designed for vehicles with a limited warranty under the manufacturer's certification program. Our coverage options include the engine, transmission and drivetrain assembly, plus many more components and parts.



Repair costs based on nationwide averages for claims paid. Actual costs may vary. See contract for full list of covered parts and components; additional terms and conditions may apply.

ENHANCE YOUR VEHICLE'S FACTORY-CERTIFIED WARRANTY

★ ★ ★
GOOD
 Certified+Plus AdvantageSM

★ ★ ★ ★
BEST
 Certified+Plus PreferredSM

ENGINE¹



Cam housing gasket(s)
 Cylinder block
 Cylinder head(s)
 Cylinder head gasket(s)
 EGR valve
 Engine mounts
 Exhaust manifold(s)
 Exhaust manifold gaskets(s)
 Flywheel or flexplate
 Front crankshaft seal
 Harmonic balancer
 Intake manifold
 Intake manifold gasket(s)
 Intercooler
 Oil pan
 Oil pan gasket
 Oil pump
 Rear main seal
 Ring gear
 Rotor housings and internal parts
 Timing chain(s) or belt(s)
 Timing chain or belt cover
 Timing chain or belt tensioner(s)
 Timing cover gasket
 Timing gears
 Turbocharger or supercharger housing(s) and internal parts
 Vacuum pump
 Valve cover(s)
 Valve cover gasket(s)
 Wastegate
 Water pump

TRANSMISSION¹



Cooler and metal cooler lines
 Front pump seal(s)
 Manual clutch assembly slave cylinder and master cylinder
 Output shaft seal
 Pan gasket
 Shifter seal
 Speedometer cable seal
 Torque converter
 Transaxle case and internal parts
 Transfer case and internal parts
 Transfer case seals
 Transmission case and internal parts
 Transmission mounts
 Vacuum modulator

BRAKES



ABS booster/pump
 ABS control processor
 ABS master cylinder
 ABS sensors
 ABS solenoids
 Accumulator
 Backing plate assembly
 Brake pedal
 Caliper seals
 Calipers
 Combination valve
 Master cylinder
 Metal brake line fittings
 Metal brake lines
 Parking brake assemblies
 Power booster
 Wheel cylinders

SUSPENSION



Air tubes
 Air suspension bags
 Ball joints
 Coil springs
 Compressor
 Control arm bushings
 Control arm shafts
 Control processor and sensors
 Electronic suspension/variable suspension struts and shocks
 Hub bearing seals
 Hub bearings
 Leaf spring bushings
 Leaf spring shackles
 Leaf springs
 Lines and fittings
 Lower control arms
 Shocks
 Stabilizer bars
 Steering knuckles
 Steering spindles
 Strut bars
 Strut bar bushings
 Strut bar links
 Struts
 Switches
 Torsion bar mounts
 Torsion bars
 Track bar bushings
 Track bar links
 Track bars
 Upper control arms
 Wheel bearing seals
 Wheel bearings

STEERING



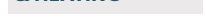
Belt-driven pump, reservoir and internal parts
 Center shaft
 Control processor
 Control sensors
 Four-wheel steering pump
 Gear housing or rack assembly and their internal parts
 Idler arm
 Pitman arm
 Power cylinder
 Pump shaft seal
 Rack assembly
 Steering column bearings
 Steering column couplings
 Steering column shaft
 Steering linkages
 Steering gear housing
 Steering pump mounting bracket
 Steering pump pulley
 Stepper motor
 Tie rods

COOLING SYSTEM



Electric fan motor
 Fan
 Fan clutch
 Fan shroud
 Radiator and mounting brackets
 Recovery tank
 Thermostat

AIR CONDITIONING & HEATING



A/C compressor clutch
 A/C compressor coil
 A/C compressor mounting bracket
 A/C compressor pulley
 Accumulator
 Belt-driven A/C compressor
 Blower motor
 Compressor gaskets and seals
 Condenser
 Control cables
 Ducts
 Evaporator
 Expansion valve
 Heater control valve
 Heater core
 Idler pulley
 Idler pulley bearing
 Idler pulley mounting bracket
 Line o-rings
 Orifice tube
 Plenum doors
 Receiver-dryer
 Serpentine belt tensioner
 Serpentine belt tensioner bearing
 Serpentine belt tensioner pulley

FUEL SYSTEM



Accelerator pedal
 Carburetor
 Distribution rails
 Fuel injectors
 Fuel level sending unit
 Fuel pressure regulator
 Fuel pump
 Fuel tank
 Injection pump
 Metal fuel line fittings
 Metal fuel lines
 Throttle body
 Throttle cable
 Throttle linkage

DRIVETRAIN ASSEMBLY¹



Axle seal(s) or gasket(s)
 Axle shafts and bearings
 Center bearings and drive shaft yokes
 Control processor and sensors
 CV joint boots
 Differential gasket(s)
 Drive shaft(s)
 Final drive and axle housing(s) and internal parts
 Four-wheel drive engagement actuator/motor
 Pinion seal
 Solenoids
 Traction control linkage
 Universal and constant velocity joints

INTERIOR ELECTRONICS



Adaptive cruise control
 Cruise control assembly
 Digital dash display
 DVD player²
 Electronic climate control head
 Factory-installed entertainment chassis including radio, magnetic tape player, dash-mounted compact disc player and graphic equalizer
 Heads-up display projector and control unit
 Navigation system²
 Television²
 Trip/mileage/engine function computer
 Video cassette player²

POWERTRAIN ELECTRONICS



Cooling fan control processor
 Cooling fan sensors
 Distributor
 IAC motor
 Ignition coil
 Mixture control processor
 Mixture control sensors
 Timing control processor
 Timing control sensors
 Transmission shift control processor
 Transmission shift control sensors

CONVENIENCE ACCESSORIES



Convertible top frame
 Heated seat elements
 Horn
 Horn relay
 Memory seat activator switches
 Memory seat control processor
 Memory seat motors
 Memory seat solenoids
 Memory seat sensors
 Power antenna motor
 Power door lock actuator
 Power door lock motor
 Power door lock relays
 Power headlamp motor
 Power mirror motors
 Power seat motor
 Power sunroof motor
 Power tailgate motor
 Power tailgate solenoids
 Power top motor
 Power trunk motor
 Power trunk solenoids
 Power window motor
 Rear window defogger
 Rear window defroster
 Steering wheel activator switches
 Steering wheel control processor
 Steering wheel motors
 Steering wheel solenoids
 Steering wheel sensors
 Window regulator

VEHICLE HARDWARE



Ash tray assembly
 Bumper impact absorbers
 Courtesy light switches
 Glove box lock assembly
 Headlamp mounting buckets
 Manual seat track assembly
 Parking and side lamp bodies and sockets
 Hood latch and cables
 Hood hinges and springs
 Side door handles
 Side door hinges
 Trunk lid hinges
 Trunk lid striker plate
 Trunk torsion bars

ELECTRICAL



Alternator
 Backup light switch
 Brake light switch
 Manually operated switches
 Neutral safety switch
 Pulley and mounting bracket
 Starter drive
 Starter motor
 Starter solenoid
 Voltage regulator
 Wiper motors
 Wiring harnesses

Certified+Plus PreferredSM is so comprehensive,
 it's easier to tell you which parts aren't covered:

Accessory drive belt(s), hoses, radiator cap, tubes and clamps
 Antenna mast and mirrors
 Audio speakers and wiring
 Body, body panels, body fasteners, chassis frame and bumpers
 Brake drums, rotors, pads and linings
 Bright metal, trim, upholstery, carpet, insulation and paint
 Convertible top
 Exhaust system and catalytic converter
 Filters and filter housings
 Fuses and fusible links

Glass, including fogged or hazy headlight lenses
 Jack and tool kit, wheel lugs and lug nuts
 Manual transmission clutch disc, pressure plate and throw-out bearing
 Natural gas/propane fuel system
 PCV valve, oil separator and fuel vapor canister
 Spark plugs, plug wires and glow plugs
 Starting, lighting, ignition (SLI) battery
 Tires, wheels and wheel covers
 Windshield wiper rubber inserts

This top-of-the-line coverage includes all parts covered by our good plan, plus an additional comprehensive list of parts from the following major categories:

PROPULSION SYSTEM



High voltage supply
 Hydraulic tubes
 Inverter

Motor/generator
 Propulsion battery
 Receptacle

SPORT PACKAGE



Auxiliary fuel tank
 Bed liner except for warpage
 Bed-mounted fifth-wheel hitch
 Brush guards
 Cargo lamp
 Cargo tie-downs
 Headlight grills
 Pop-out or sliding side/rear window latches
 Power winch motor
 Power winch rollers
 Rail protectors
 Running boards

Running light bodies and lenses
 Skid plates
 Spare tire carrier
 Spare tire swing arm
 Step bumpers and mounting brackets
 Swing-away mirror arms and mounts
 Tailgate handle
 Tailgate hinges
 Tailgate lock and cables
 Tow hooks
 Trailer hitch receiver

¹These parts covered if the vehicle service contract term exceeds the powertrain warranty term.

²Factory-installed or dealer-installed factory option.

This overview is not all-inclusive.