

# Valuable features of your coverage



## Roadside assistance

Simply call the toll-free number 24 hours a day, seven days a week for roadside assistance up to \$50 per occurrence or towing up to \$150 per occurrence. Or, you can call your own provider and we will reimburse you up to these dollar limits.



## Rental car reimbursement

We reimburse up to \$50 per day with a maximum of \$350 per occurrence for a rental vehicle when a covered mechanical breakdown occurs and the vehicle is deemed inoperable.



## Trip interruption

We reimburse up to \$100 per day with a maximum of \$300 per occurrence for meals and lodging if you are stranded overnight more than 100 miles from home due to a covered mechanical breakdown.



## Manufacturer's warranty deductible reimbursement

We reimburse up to \$100 toward your deductible for repairs covered by your manufacturer's warranty.



## Repair locations across the U.S. and Canada

Your dealership is generally your best option for repair service needs. However, you'll rest easy knowing that your coverage will be honored at thousands of licensed repair facilities throughout the United States and Canada.



## Future contract guaranty

If you still own your vehicle before your coverage expires, you may be able to purchase a new service contract, subject to eligibility.

VSC | AUTOMOTIVE ESSENTIAL CARE+PLUS<sup>SM</sup>



Administered by

**CNA NATIONAL**<sup>®</sup>

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Scottsdale, AZ 85251  
(800) 345-0191

**Purchase of this product is not required. You may purchase or lease a vehicle without this product. This is not a contract.** Coverage provided under the service contract is secondary to any manufacturer's warranty. This product is not insurance. The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller. Please see service contract for obligations, conditions, limitations, exclusions, and state-specific provisions related to your coverage or benefits. Service Contract Providers: Dealers, Continental Service Provider, Inc. (CA License #0E32746); Continental Service Plan, Inc.; or

**in Florida by CNA National Warranty Corporation-Florida, at the address shown above, Florida Company #60098.**

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# Drive with confidence knowing you're covered

Imagine driving with complete peace of mind, knowing that unexpected mechanical breakdowns won't derail your plans or your budget. Automotive Essential Care+Plus<sup>SM</sup> is designed with forward-thinking solutions to help save you money and eliminate the stress of costly repairs. Leveraging our expertise, we offer superior coverage that ensures your vehicle is protected without breaking the bank. You deserve a service contract that is straightforward and simple and provides valuable protection when a breakdown occurs. Plus, our 24/7 roadside assistance means you're never alone on the road. Invest in your vehicle's future with confidence, knowing we've got you covered every mile of the way.

## The smart choice to help reduce out-of-pocket expenses

With the advanced technology in today's vehicles, the costs of repairs tend to increase every year. Our coverage can help protect you from these potentially high out-of-pocket expenses.

# ESSENTIAL PROTECTION FOR THE ROAD AHEAD

Coverage for the everyday driver seeking reliability.



# Automotive Essential Care+Plus<sup>SM</sup> covers the most important mechanical parts of the vehicle.

The list below is a sample of non-covered parts:<sup>1</sup>

**Vehicle Hardware:** door handles, hood and trunk hinges, bumper impact absorbers, headlamp mounting buckets

**Multimedia Interfaces:** radios, USB outlets, wireless charging pads

**Four-Wheel and Trailing Accessories:** headlight grills, tow hooks, trailer hitch receivers, auxiliary fuel tanks

**Supplemental Restraint System:** air bag system and sensors, seat belt assembly

**Routine Maintenance Items:** oil, coolant, fluids, refrigerant and others

**Items that occasionally need replacement:** starting, lighting, ignition (SLI) battery, propulsion battery, lights and bulbs, tires, filters, brake pads, brake drums, exhaust system and shock absorbers

**Interior Items:** carpet and upholstery

## Examples of covered parts »



### ENGINE<sup>2</sup>



Cam housing gasket(s)  
Cylinder block  
Cylinder head(s)  
Cylinder head gasket(s)  
EGR valve  
Engine mounts  
Exhaust manifold(s)  
Exhaust manifold gasket(s)  
Flywheel or flexplate  
Front crankshaft seal  
Harmonic balancer  
Intake manifold  
Intake manifold gasket(s)  
Intercooler  
Oil pan  
Oil pan gasket  
Oil pump  
Rear main seal  
Ring gear  
Rotor housings and internal parts  
Timing chain(s) or belt(s)  
Timing chain or belt cover  
Timing chain or belt tensioner(s)  
Timing cover gasket  
Timing gears  
Turbocharger or supercharger housing(s) and internal parts  
Vacuum pump  
Valve cover(s)  
Valve cover gasket(s)  
Wastegate  
Water pump

### TRANSMISSION<sup>2</sup>



Cooler and metal cooler lines  
Front pump seal(s)  
Manual clutch slave and master cylinders  
Output shaft seal  
Pan gasket  
Shifter seal  
Speedometer cable seal  
Torque converter  
Transaxle case and internal parts  
Transfer case and internal parts  
Transfer case seals  
Transmission case and internal parts  
Transmission mounts  
Vacuum modulator

### DRIVETRAIN ASSEMBLY<sup>2</sup>



Axle seal(s) or gasket(s)  
Axle shafts and bearings  
Center bearings and drive shaft yokes  
Control processor and sensors  
Differential gasket(s)  
Drive shaft(s)  
Final drive and axle housing(s) and internal parts  
Four-wheel drive engagement actuator/motor  
Pinion seal  
Solenoids  
Traction control linkage  
Universal and constant velocity joints

### SUSPENSION



Air tubes  
Air suspension bags  
Ball joints  
Coil springs  
Compressor  
Control arm bushings  
Control arm shafts  
Control processor and sensors  
Electronic suspension/variable suspension struts and motors/actuators  
Hub bearing seals  
Hub bearings  
Leaf spring bushings  
Leaf spring shackles  
Leaf springs  
Lines and fittings  
Lower control arms  
Stabilizer bars  
Steering knuckles and spindles  
Strut bar bushings  
Strut bar links  
Struts  
Switches  
Torsion bar mounts  
Torsion bars  
Track bar bushings  
Track bar links  
Track bars  
Upper control arms  
Wheel bearing seals  
Wheel bearings

### STEERING



Belt-driven pump, reservoir and internal parts  
Center shaft  
Control processor  
Control sensors  
Four-wheel steering pump  
Gear housing or rack assembly and their internal parts  
Idler arm  
Pitman arm  
Power cylinder  
Pump shaft seal  
Rack assembly  
Steering column bearings  
Steering column couplings  
Steering column shaft  
Steering linkages  
Steering gear housing  
Steering pump mounting bracket  
Steering pump pulley  
Stepper motor  
Tie rods

### ELECTRICAL



Alternator  
Backup light switch  
Brake light switch  
Manually operated switches  
Neutral safety switch  
Pulley and mounting bracket  
Starter drive  
Starter motor  
Starter solenoid  
Voltage regulator  
Wiper motors  
Wiring harnesses

### FUEL SYSTEM



Accelerator pedal  
Distribution rails  
Fuel injectors  
Fuel level sending unit  
Fuel pressure regulator  
Fuel pump  
Fuel tank  
Injection pump  
Metal fuel lines and fittings  
Throttle body  
Throttle cable  
Throttle linkage

### BRAKES



ABS booster/pump  
ABS control processor  
ABS master cylinder  
ABS sensors  
ABS solenoids  
Accumulator  
Brake pedal  
Calipers and seals  
Combination valve  
Master cylinder  
Metal brake line fittings  
Metal brake lines  
Parking brake assemblies  
Power booster  
Wheel cylinders

### AIR CONDITIONING & HEATING



A/C compressor clutch  
A/C compressor coil  
A/C compressor mounting bracket  
A/C compressor pulley  
Accumulator  
Belt-driven A/C compressor  
Blower motor  
Compressor gaskets and seals  
Condenser  
Control cables  
Ducts  
Evaporator  
Expansion valve  
Heater control valve  
Heater core  
Idler pulley  
Idler pulley bearing  
Idler pulley mounting bracket  
Line o-ring  
Metal A/C lines  
Orifice tube  
Plenum doors  
Receiver-dryer  
Serpentine belt tensioner  
Serpentine belt tensioner bearing  
Serpentine belt tensioner pulley

### OCCUPANT PROTECTION



Impact sensor  
Occupancy sensors

### COOLING SYSTEM



Electric fan motor  
Fan  
Fan clutch  
Fan shroud  
Radiator

### INTERIOR ELECTRONICS



Adaptive cruise control  
Cruise control assembly  
Digital dash display  
Electronic climate control head  
Heads-up display projector and control unit  
Navigation system  
Infotainment screens  
Trip/mileage/engine function computer

### HYBRID SYSTEM



High voltage supply  
Hydraulic tubes  
Inverter  
Motor/generator  
Receptacle

### POWERTRAIN ELECTRONICS



Cooling fan control processor  
Cooling fan sensors  
IAC motor  
Ignition coil  
Mixture control processor  
Timing control processor  
Timing control sensors  
Transmission shift control processor  
Transmission shift control sensors

## Frequently Asked Questions

**Q: What does a service contract offer that a manufacturer's warranty doesn't?**

**A:** In the event of a qualifying mechanical breakdown, a service contract can help reduce costs to repair or replace components that are not covered by the manufacturer's warranty. The service contract also provides additional benefits such as towing, rental car and emergency roadside assistance for covered mechanical breakdowns. The coverage continues until the expiration date of the service contract or when the expiration mileage is reached, whichever occurs first.

**Q: Can a service contract save me money?**

**A:** Yes, the advanced technology in today's vehicles has increased the complexity of even basic repairs. As a result, repair and labor costs are likely to continue increasing. The cost of just one significant repair could exceed the amount of purchasing a service contract today.

**Q: Can the purchase price be included in my monthly vehicle payment?**

**A:** Yes. The cost of coverage can be added to your monthly payment, but it can only be done when you purchase your vehicle. If you are financing your vehicle, ask your dealer for details.

**Q: What should I do if my vehicle breaks down?**

**A:** If possible, return to the dealership or any licensed repair facility to determine the problem and cause of the breakdown—and, if needed, make sure to take advantage of your service contract's towing benefit. Have the repair facility call CNA National before beginning any repairs. You pay for only your deductible and any costs not covered by your service contract.

**Q: Where can I take my vehicle for repairs if I'm traveling out of town?**

**A:** Your service contract will be accepted at thousands of licensed repair facilities throughout the U.S. and Canada. If you have a breakdown far from home, your towing benefit can help you get to a nearby repair facility. You will also be reimbursed for lodging, meals and rental car while your vehicle is in the shop for a covered mechanical breakdown.

<sup>1</sup> This overview is not all-inclusive. See your service contract for a complete list of exclusions.

<sup>2</sup> Coverage begins when the manufacturer's extended powertrain warranty expires.