

| VEHICLE SERVICE CONTRACT



VSC



Administered by

CNA NATIONAL®

**4150 N. Drinkwater Blvd. Suite 400
Scottsdale, AZ 85251
(800) 345-0191**

This is not a contract. Coverage provided under the service contract is secondary to any manufacturer's warranty. This product is not insurance. The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller. Please see service contract for obligations, conditions, limitations, exclusions, and state-specific provisions related to your coverage or benefits. Service Contract Providers: Dealers, Continental Service Provider, Inc. (CA License #0E32746); Continental Service Plan, Inc.; or

in Florida by CNA National Warranty Corporation-Florida, at the address shown above, Florida Company #60098.

VEHICLE PROTECTION FOR PEACE OF MIND

A suite of coverages for
every driver's needs.

Valuable features of your coverage



Roadside assistance

Simply call the toll-free number 24 hours a day, seven days a week for roadside assistance up to \$50 per occurrence or towing up to \$150 per occurrence. Or, you can call your own provider and we will reimburse you up to these dollar limits.



Rental car reimbursement

We reimburse up to \$50 per day with a maximum of \$350 per occurrence for a rental vehicle when a covered mechanical breakdown occurs and the vehicle is deemed inoperable.



Trip interruption

We reimburse up to \$100 per day with a maximum of \$300 per occurrence for meals and lodging if you are stranded overnight more than 100 miles from home due to a covered mechanical breakdown.



Manufacturer's warranty deductible reimbursement

We reimburse up to \$100 toward your deductible for repairs covered by your manufacturer's warranty.



Repair locations across the U.S. and Canada

Your dealership is generally your best option for repair service needs. However, you'll rest easy knowing that your coverage will be honored at thousands of licensed repair facilities throughout the United States and Canada.

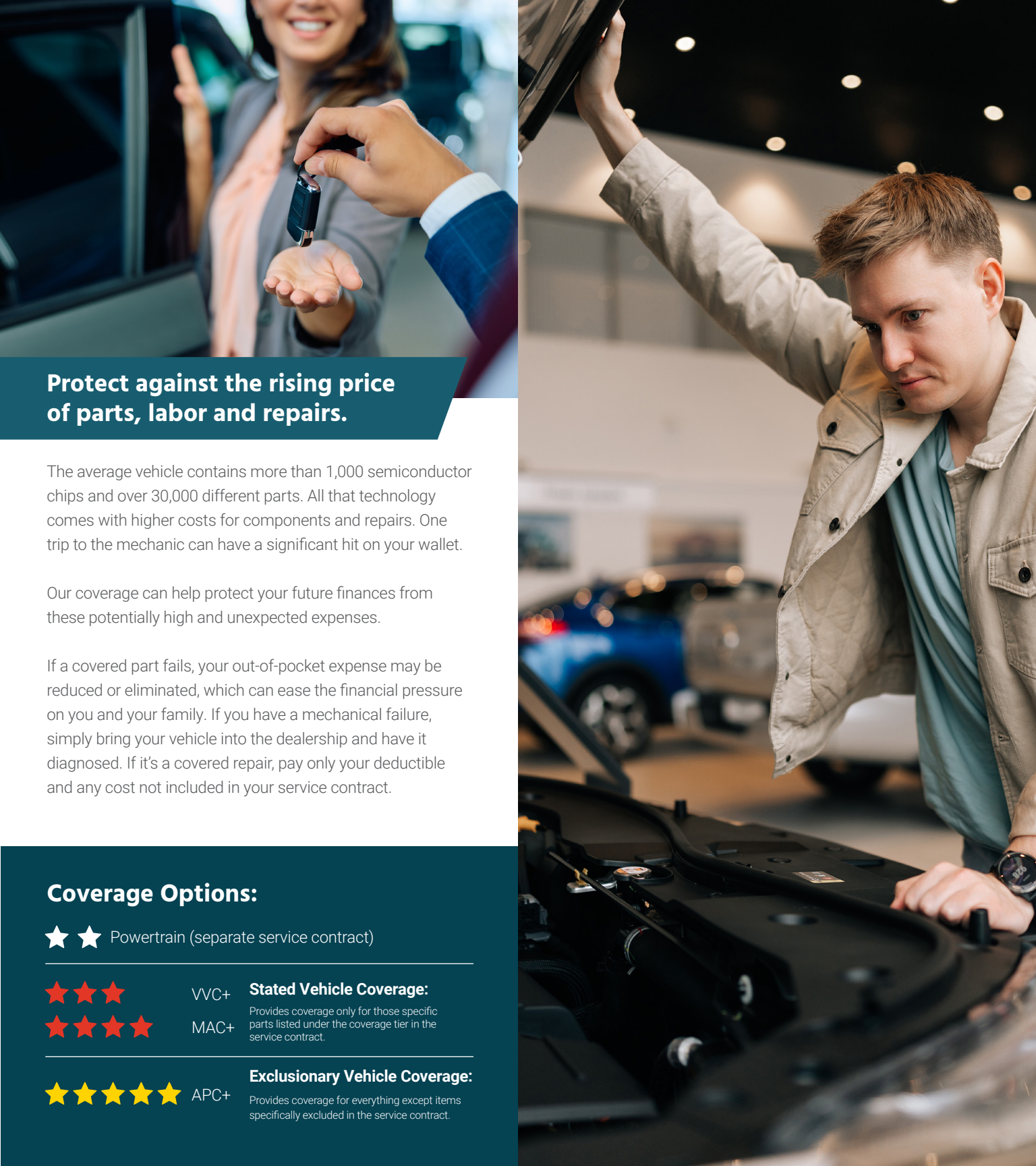


Future contract guaranty

If you still own your vehicle before your coverage expires, you may be able to purchase a new service contract, subject to eligibility.

Frequently Asked Questions

- Q:** What does a service contract offer that a manufacturer's warranty doesn't?
- A:** In the event of a qualifying mechanical breakdown, a service contract can help reduce costs to repair or replace components that are not covered by the manufacturer's warranty. The service contract also provides additional benefits such as towing, rental car and emergency roadside assistance for covered mechanical breakdowns. The coverage continues until the expiration date of the service contract or when the expiration mileage is reached, whichever occurs first.
- Q:** Can a service contract save me money?
- A:** Yes, the advanced technology in today's vehicles has increased the complexity of even basic repairs. As a result, repair and labor costs are likely to continue increasing. The cost of just one significant repair could exceed the amount of purchasing a service contract today.
- Q:** Can the purchase price be included in my monthly vehicle payment?
- A:** Yes, the cost of this coverage may be added to your monthly payment, but it can only be done when you purchase your vehicle. If you are financing your vehicle, ask your dealer for details.
- Q:** What if I decide to sell my vehicle before the coverage expires?
- A:** You may be able to transfer any remaining coverage to the next owner. See the service contract for details.
- Q:** Can I renew my coverage?
- A:** If you still own your vehicle before your coverage expires, you may be able to renew your coverage by purchasing a new service contract, subject to eligibility.



Protect against the rising price of parts, labor and repairs.

The average vehicle contains more than 1,000 semiconductor chips and over 30,000 different parts. All that technology comes with higher costs for components and repairs. One trip to the mechanic can have a significant hit on your wallet.

Our coverage can help protect your future finances from these potentially high and unexpected expenses.

If a covered part fails, your out-of-pocket expense may be reduced or eliminated, which can ease the financial pressure on you and your family. If you have a mechanical failure, simply bring your vehicle into the dealership and have it diagnosed. If it's a covered repair, pay only your deductible and any cost not included in your service contract.

Coverage Options:

★ ★ Powertrain (separate service contract)



VVC+

Stated Vehicle Coverage:

Provides coverage only for those specific parts listed under the coverage tier in the service contract.



APC+

Exclusionary Vehicle Coverage:

Provides coverage for everything except items specifically excluded in the service contract.

★★★
Vehicle Value
Care+PlusSM

ENGINE¹



Cam housing gasket(s)
Cylinder block
Cylinder head(s)
Cylinder head gasket(s)
EGR valve
Engine mounts
Exhaust manifold(s)
Exhaust manifold gasket(s)
Flywheel or flexplate
Front crankshaft seal
Harmonic balancer
Intake manifold
Intake manifold gasket(s)
Intercooler
Oil pan
Oil pan gasket
Oil pump
Rear main seal
Ring gear
Rotor housings and internal parts
Timing chain(s) or belt(s)
Timing chain or belt cover
Timing chain or belt tensioner(s)
Timing cover gasket
Timing gears
Turbocharger or supercharger housing(s) and internal parts
Vacuum pump
Valve cover(s)
Valve cover gasket(s)
Wastegate
Water pump

TRANSMISSION¹



Cooler and metal cooler lines
Front pump seal(s)
Output shaft seal
Pan gasket
Shifter seal
Slave cylinder and master cylinder of a manual transmission clutch assembly
Speedometer cable seal
Torque converter
Transaxle case and internal parts

Transfer case and internal parts
Transfer case seals
Transmission case and internal parts
Transmission mounts
Vacuum modulator

DRIVETRAIN ASSEMBLY¹



Axle seal(s) or gasket(s)
Axle shafts and bearings
Center bearings and drive shaft yokes
Control processor and sensors
Differential gasket(s)
Drive shaft(s)
Final drive and axle housing(s) and internal parts
Four-wheel drive engagement actuator/motor
Pinion seal
Solenoids
Traction control linkage
Universal and constant velocity joints

SUSPENSION



Ball joints
Coil springs
Control arm bushings
Control arm shafts
Hub bearing seals
Hub bearings
Leaf spring bushings
Leaf spring shackles
Leaf springs
Lower control arms
Stabilizer bar bushings
Stabilizer bar links
Stabilizer bars
Steering knuckles and spindles
Strut bar bushings
Strut bar links
Strut bars
Struts
Torsion bar mounts
Torsion bars
Track bar bushings
Track bar links

COOLING SYSTEM



Electric fan motor
Fan
Fan clutch
Fan shroud
Radiator

AIR CONDITIONING & HEATING



Accumulator
Belt-driven A/C compressor
Blower motor
Clutch and coil
Compressor
Compressor gaskets
Compressor seals
Condenser
Control cables
Ducts
Evaporator
Expansion valve
Heater control valve
Heater core
Idle pulley
Idle pulley bearing
Line o-ring
Orifice tube
Plenum doors
Pulley
Receiver-dryer
Serpentine belt tensioner
Serpentine belt tensioner bearing
Serpentine belt tensioner pulley

FRONT-WHEEL STEERING



Belt-driven pump, reservoir and internal parts
Idle arm
Pitman arm
Pump shaft seal
Rack assembly
Steering column bearings
Steering column couplings
Steering column shaft
Steering linkages
Steering gear housing
Steering pump mounting bracket
Steering pump pulley
Tie rods

ELECTRICAL



Alternator
Backup light switch
Brake light switch
Manually operated switches
Neutral safety switch
Pulley
Starter drive
Starter motor
Starter solenoid
Voltage regulator
Wiper motors

FUEL SYSTEM



Accelerator pedal
Distribution rails
Fuel injectors
Fuel level sending unit
Fuel pressure regulator
Fuel pump
Fuel tank
Injection pump
Metal fuel line fittings
Metal fuel lines
Throttle body
Throttle cable
Throttle linkage

★★★
Mechanical Advantage
Care+PlusSM

INCLUDES ALL PREVIOUSLY LISTED PARTS FROM VVC+, PLUS:

SUSPENSION



Air tubes
Air suspension bags
Compressor
Control processor and sensors
Electronic suspension/variable suspension struts and motors/actuators
Lines and fittings
Switches

STEERING



Center shaft
Control processor
Control sensors
Four-wheel steering pump
Gear housing or rack assembly and their internal parts
Power cylinder
Stepper motor

POWERTRAIN ELECTRONICS



Cooling fan control processor
Cooling fan sensors
IAC motor
Ignition coil
Mixture control processor
Mixture control sensors
Timing control processor
Timing control sensors
Transmission shift control processor
Transmission shift control sensors

INTERIOR ELECTRONICS



Cruise control assembly
Digital dash display
Electronic climate control head
Heads-up display projector and control unit
Trip/mileage/engine function computer

CONVENIENCE ACCESSORIES



Heated seat elements (only if not integrated in the seat cushion/upholstery)
Horn
Horn relay
Memory seat activator switches
Memory seat control processor
Memory seat motors
Memory seat solenoids
Memory seat sensors
Power door lock actuator
Power door lock motor
Power door lock relays
Power headlamp motor
Power mirror motors
Power seat motor
Power sunroof motor
Power tailgate motor
Power tailgate solenoids
Power top motor
Power trunk motor
Power trunk solenoids
Power window motor
Steering wheel activator switches
Steering wheel control processor
Steering wheel motors
Steering wheel solenoids
Steering wheel sensors
Window regulator

ABS BRAKES



ABS booster/pump
ABS control processor
ABS master cylinder
ABS sensors
ABS solenoids

★★★★★
Automotive Preferred Care+PlusSM
Comprehensive coverage for modern vehicles

Automotive Preferred Care+Plus is so comprehensive, it's easier to tell you which parts aren't covered:²

Accessory drive belt(s), hoses, radiator cap, tubes (except those tubes expressly covered in your service contract), coolant pipes and clamps
Antenna (including shark fin) mast(s) and mirrors
Audio speakers and wiring
Body, body panels, body fasteners, chassis frame and bumpers
Brake drums, rotors, pads and linings, brake backing plate assembly
Bright metal, trim, upholstery, carpet, insulation and paint
Convertible top
Exhaust system and catalytic converter
Filters and filter housings, adapters

Fuses and fusible links
Glass, including fogged or hazy headlight lenses
Jack and tool kit, wheel lugs and lug nuts
Manual transmission clutch disc, pressure plate and throw-out bearing
Any parts or components of a natural gas/propane fuel system
PCV valve, oil separator and fuel vapor canister
Spark plugs, plug wires and glow plugs
Starting, lighting, ignition (SLI) battery
Tires, wheels and wheel covers
Windshield wiper blades/rubber inserts



¹ Coverage begins when the manufacturer's extended powertrain warranty expires.

² This overview is not all-inclusive. See your service contract for a complete list of exclusions.

Drive with confidence knowing you're covered

Imagine driving with complete peace of mind, knowing that unexpected mechanical breakdowns won't derail your plans or your budget. Leveraging our expertise, we offer comprehensive coverage that ensures your vehicle is protected without breaking the bank. You deserve a service contract that is straightforward and simple and provides valuable protection when a breakdown occurs. Plus, our 24/7 roadside assistance means you're never alone on the road. Invest in your vehicle's future with confidence, knowing we've got you covered every mile of the way.

The right choice to help reduce out-of-pocket expenses.

With the advanced technology in today's vehicles, the costs of repairs tend to increase every year. Our coverage can help protect you from these potentially high out-of-pocket expenses.



- Q:** What should I do if my vehicle breaks down?
- A:** If possible, return to the dealership or any licensed repair facility to determine the problem and cause of the breakdown—and, if needed, make sure to take advantage of your service contract's towing benefit. Have the repair facility call CNA National before beginning any repairs. You pay for only your deductible and any costs not covered by your service contract.
- Q:** Where can I take my vehicle for repairs if I'm traveling out of town?
- A:** Your service contract will be accepted at thousands of licensed repair facilities throughout the U.S. and Canada. If you have a breakdown far from home, your towing benefit can help you get to a nearby repair facility. You will also be reimbursed for lodging, meals and rental car while your vehicle is in the shop overnight for a covered mechanical breakdown.
- Q:** What if I use my vehicle for commercial purposes, such as rideshare?
- A:** Using a vehicle for hire to the public or to transport people for hire does not void your coverage, provided that the vehicle is titled in a personal name and is operated by one individual or multiple related individuals.