

Valuable features of your coverage



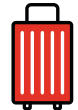
Roadside assistance

Simply call the toll-free number 24 hours a day, seven days a week for roadside assistance up to \$50 per occurrence or towing up to \$150 per occurrence. Or, you can call your own provider and we will reimburse you up to these dollar limits.



Rental car reimbursement

We reimburse up to \$50 per day with a maximum of \$350 per occurrence for a rental vehicle when a covered mechanical breakdown occurs and the vehicle is deemed inoperable.



Trip interruption

We reimburse up to \$100 per day with a maximum of \$300 per occurrence for meals and lodging if you are stranded overnight more than 100 miles from home due to a covered mechanical breakdown.



Manufacturer's warranty deductible reimbursement

We reimburse up to \$100 toward your deductible for repairs covered by your manufacturer's warranty.



Repair locations across the U.S. and Canada

Your dealership is generally your best option for repair service needs. However, you'll rest easy knowing that your coverage will be honored at thousands of licensed repair facilities throughout the United States and Canada.



Future contract guaranty

If you still own your vehicle before your coverage expires, you may be able to purchase a new service contract, subject to eligibility.

CERTIFIED+PLUS CARESM
VSC



Administered by

CNA NATIONAL[®]

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Purchase of this product is not required. You may purchase or lease a vehicle without this product. This is not a contract. Coverage provided under the service contract is secondary to any manufacturer's warranty. This product is not insurance. The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller. Please see service contract for obligations, conditions, limitations, exclusions, and state-specific provisions related to your coverage or benefits. Service Contract Providers: Dealers, Continental Service Provider, Inc. (CA License #0E32746); Continental Service Plan, Inc.; or

in Florida by CNA National Warranty Corporation-Florida, at the address shown above, Florida Company #60098.

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Drive with confidence knowing you're covered

Purchasing a vehicle is a significant investment that is worth protecting. Although your vehicle has been certified, there is always the chance of a mechanical breakdown that requires a major repair. Having an underlying manufacturer's powertrain warranty is a great start, but there are many other parts and components that won't be covered.

The smart choice to help reduce out-of-pocket expenses

By adding a vehicle service contract, you can help protect yourself against unexpected repair costs that may result in significant out-of-pocket expenses. The Certified-Used Vehicle Service Contract has been specifically designed for vehicles with a limited warranty under the manufacturer's certification program. Our coverage options include the engine, transmission and drivetrain assembly, plus many more components and parts.

CERTIFIED PROTECTION FOR THE ROAD AHEAD

Expand your vehicle's manufacturer's warranty.



Certified+Plus AdvantageSM

ENGINE¹



Cam housing gasket(s)
Cylinder block
Cylinder head(s)
Cylinder head gasket(s)
EGR valve
Engine mounts
Exhaust manifold(s)
Exhaust manifold gasket(s)
Flywheel or flexplate
Front crankshaft seal
Harmonic balancer
Intake manifold
Intake manifold gasket(s)
Intercooler
Oil pan
Oil pan gasket
Oil pump
Rear main seal
Ring gear
Rotor housings and internal parts
Timing chain(s) or belt(s)
Timing chain or belt cover
Timing chain or belt tensioner(s)
Timing cover gasket
Timing gears
Turbocharger or supercharger housing(s) and internal parts
Vacuum pump
Valve cover(s)
Valve cover gasket(s)
Wastegate
Water pump

TRANSMISSION¹



Cooler and metal cooler lines
Front pump seal(s)
Output shaft seal
Pan gasket
Shifter seal
Slave cylinder and master cylinder of a manual transmission clutch assembly
Speedometer cable seal
Torque converter

Transaxle case and internal parts
Transfer case and internal parts
Transfer case seals
Transmission case and internal parts
Transmission mounts
Vacuum modulator

DRIVETRAIN ASSEMBLY¹



Axle seal(s) or gasket(s)
Axle shafts and bearings
Center bearings and drive shaft yokes
Control processor and sensors
Differential gasket(s)
Drive shaft(s)
Final drive and axle housing(s) and internal parts
Four-wheel drive engagement actuator/motor
Pinion seal
Solenoids
Traction control linkage
Universal and constant velocity joints

SUSPENSION



Air tubes
Air suspension bags
Ball joints
Coil springs
Compressor
Control arm bushings
Control processor and sensors
Control arm shafts
Electronic suspension/variable suspension struts and motors/actuators
Hub bearing seals
Hub bearings
Leaf spring bushings
Leaf spring shackles
Leaf springs
Lines and fittings
Lower control arms

Stabilizer bar bushings
Stabilizer bar links
Stabilizer bars
Steering knuckles and spindles
Strut bar bushings
Strut bar links
Strut bars
Struts
Switches
Torsion bar mounts
Torsion bars
Track bar bushings
Track bar links
Track bars
Upper control arms
Wheel bearing seals
Wheel bearings

BRAKES



Accumulator
Brake pedal
Caliper seals
Calipers
Combination valve
Master cylinder
Metal brake line fittings
Metal brake lines
Parking brake assemblies
Power booster
Wheel cylinders

STEERING



Belt-driven pump, reservoir and internal parts
Center shaft
Control processor
Control sensors
Four-wheel steering pump
Gear housing or rack assembly and their internal parts
Idler arm
Pitman arm
Power cylinder
Pump shaft seal
Rack assembly

Stepper motor
Steering column bearings
Steering column couplings
Steering column shaft
Steering linkages
Steering gear housing
Steering pump mounting bracket
Steering pump pulley
Tie rods

ELECTRICAL



Alternator
Backup light switch
Brake light switch
Manually operated switches
Neutral safety switch
Pulley
Starter drive
Starter motor
Starter solenoid
Voltage regulator
Wiper motors

COOLING SYSTEM



Electric fan motor
Fan
Fan clutch
Fan shroud
Radiator

AIR CONDITIONING & HEATING



Accumulator
Belt-driven A/C compressor
Blower motor
Clutch and coil
Compressor
Compressor gaskets
Compressor seals
Condenser
Control cables
Ducts
Evaporator
Expansion valve
Heater control valve

Heater core
Idler pulley
Idler pulley bearing
Line o-rings
Orifice tube
Plenum doors
Pulley
Receiver-dryer
Serpentine belt tensioner
Serpentine belt tensioner bearing
Serpentine belt tensioner pulley

FUEL SYSTEM



Accelerator pedal
Distribution rails
Fuel injectors
Fuel level sending unit
Fuel pressure regulator
Fuel pump
Fuel tank
Injection pump
Metal fuel line fittings
Metal fuel lines
Throttle body
Throttle cable
Throttle linkage

POWERTRAIN ELECTRONICS



Cooling fan control processor
Cooling fan sensors
IAC motor
Ignition coil
Mixture control processor
Mixture control sensors
Timing control processor
Timing control sensors
Transmission shift control processor
Transmission shift control sensors

INTERIOR ELECTRONICS



Cruise control assembly
Digital dash display

Electronic climate control head
Heads-up display projector and control unit
Trip/mileage/engine function computer

CONVENIENCE ACCESSORIES



Heated seat elements (only if not integrated in the seat cushion/upholstery)
Horn
Horn relay
Memory seat activator switches
Memory seat control processor
Memory seat motors
Memory seat solenoids
Memory seat sensors
Power door lock actuator
Power door lock motor
Power door lock relays
Power headlamp motor
Power mirror motors
Power seat motor
Power sunroof motor
Power tailgate motor
Power tailgate solenoids
Power top motor
Power trunk motor
Power trunk solenoids
Power window motor
Steering wheel activator switches
Steering wheel control processor
Steering wheel motors
Steering wheel solenoids
Steering wheel sensors
Window regulator

ABS BRAKES



ABS booster/pump
ABS control processor
ABS master cylinder
ABS sensors
ABS solenoids

Certified+Plus EssentialSM

Certified+Plus Essential covers the most important mechanical parts of the vehicle.

Examples of non-covered parts are listed below, with exclusions listed to the right. For a full list, please refer to the contract. ²



Vehicle Hardware: door handles, hood and trunk hinges, bumper impact absorbers, headlamp mounting buckets, hood latch, cargo tie downs, glove box lock assembly, manual seat track assembly, and others



Multimedia Interfaces: audio speakers and wiring, radios, USB outlets, wireless charging pads, and others



Convenience and Utility Accessories: bed liner, in-vehicle vacuum cleaner system and components, heated seat elements when integrated in the seat cushion or upholstery, and others



Four-Wheel and Trailering Accessories: headlight grills, tow hooks, trailer hitch receivers, auxiliary fuel tanks, and others



Routine Maintenance Items: oil, coolant, fluids, refrigerant, brake pads, spark plugs, and others



Replaceable Items: battery and cables, lights and bulbs, tires, filters, hoses and lines, brake drums, brake shoes, brake rotors, exhaust system, catalytic converter, windshield wiper blades/rubber inserts, shock absorbers, and others



Cosmetic Items: carpet, upholstery, paint, bumpers, fenders, and others

Certified+Plus PreferredSM

Certified+Plus Preferred is so comprehensive, it's easier to tell you which parts aren't covered: ²

Accessory drive belt(s), hoses, radiator cap, tubes (except those tubes expressly covered in your service contract), coolant pipes and clamps
Antenna (including shark fin) mast(s) and mirrors

Audio speakers and wiring

Body, body panels, body fasteners, chassis frame and bumpers

Brake drums, rotors, pads and linings, brake backing plate assembly

Bright metal, trim, upholstery, carpet, insulation and paint

Convertible top

Exhaust system and catalytic converter

Filters and filter housings, adapters

Fuses and fusible links

Glass, including fogged or hazy headlight lenses

Jack and tool kit, wheel lugs and lug nuts

Manual transmission clutch disc, pressure plate and throw-out bearing

Any parts or components of a natural gas/propane fuel system

PCV valve, oil separator and fuel vapor canister

Spark plugs, plug wires and glow plugs

Starting, lighting, ignition (SLI) battery

Tires, wheels and wheel covers

Windshield wiper blades/rubber inserts



¹ Coverage begins when the manufacturer's extended powertrain warranty expires.

² This overview is not all-inclusive. See your service contract for a complete list of exclusions.